

Privacy Policy

Intelligent Point of Sale (Sales) Limited is committed to protecting and respecting your privacy when using iZettle PRO, a service being provided by us. We are a wholly owned subsidiary of Intelligent Point of Sale Limited and both companies are wholly owned subsidiaries of iZettle AB. For the purpose of the Data Protection Act 1998 (the "Act") or any applicable data protection law that becomes applicable to the processing of personal data under this policy, the data controller is Intelligent Point of Sale Limited of Mainpoint, 102 Westport, Edinburgh, EH3 9DN ("We").

This privacy policy (together with our terms of use and any other documents referred to in it) sets out the basis on which personal data will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

The policy sets out the different areas where user privacy is concerned and outlines the obligations and requirements of the users, the website and website owners. Please note that any personal data processed when using the website www.izettle.com will be governed by iZettle's [Privacy Policy](#).

1. **Information we process** - We may process the following data about you obtained:

When downloading our mobile application, when using our services or by corresponding with us, our affiliates or third parties acting on our behalf by phone, e-mail or otherwise. This includes information you provide when you subscribe to our service, or enter a competition, promotion or survey. The information you give us may include your name, address, e-mail address and phone number, financial and credit card information.

2. **Use of information**

2.1. **Processing of information** - We process information held about you in the following ways:

2.1.1 To carry out our obligations arising from any contracts entered into between you and us and to provide you with the information and services that you request from us.

2.1.2 To provide you with news, information and marketing concerning our, and other similar, services. We may also use the personal data to improve and develop our websites and services.

2.1.3 To create anonymised data (which we may license to third parties directly).

2.1.4 To provide you with information about goods or services we feel may interest you. If you are an existing customer, we will only contact you by electronic means (e-mail or SMS) with information about goods and services similar to those which were the subject of a previous sale or negotiations of a sale to you. Where we permit selected third parties to use your data, we (or they) will contact you by electronic means only if you have consented to this and at all times in compliance with applicable laws.

2.1.5 To notify you about changes to our service.

2.1.6 As part of our efforts to keep our services safe and secure.

2.2. **Information we receive from other sources** - This information will be processed, combined with information we process about you, for the purposes set out above (depending on the types of information we receive).

2.3. **Disclosure of your information** - We may share your personal information with any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006. We may share your information with selected third parties including:

2.4.1 Business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you.

2.4.2 Advertisers and advertising networks that require the data to select and serve relevant adverts to you and others. We do not disclose information about identifiable individuals to our advertisers, but we may provide them with aggregate information about our users (for example, we may inform them that 500 men aged under 30 have clicked on their advertisement on any given day). We may also use such aggregate information to help advertisers reach the kind of audience they want to target (for example,

women in SW1). We may make use of the personal data we have collected from you to enable us to comply with our advertisers' wishes by displaying their advertisement to that target audience.

- 2.4.3 Analytics and search engine providers that assist us in the improvement and optimisation of our service.
- 2.4.4 Credit reference agencies for the purpose of assessing your credit score where this is a condition of us entering into a contract with you.
- 2.4. We may disclose your personal information to third parties:
 - 2.5.1 In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets. The prospective seller or buyer will be committed by agreement to keep the information confidential.
 - 2.5.2 If Intelligent Point of Sale (Sales) Limited or substantially all of its assets are acquired by a third party, in which case personal data held by it about its users will be one of the transferred assets.
 - 2.5.3 If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use or terms and conditions of supply and other agreements; or to protect the rights, property, or safety of Intelligent Point of Sale (Sales) Limited, our users, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.
- 3. **Your rights** - You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing at any time by contacting us at help.pro@izettle.com.
 - 3.1. You may at any time choose to withdraw your consent to the processing as described in this Privacy Policy, please note that we may no longer be able to provide you with the services you have requested and may therefore terminate relevant agreements with you, see our terms of use for more information. In addition, we may continue to process your personal data for legitimate purposes, such as to fulfill an agreement with you, to protect our interest in connection with legal proceedings and to fulfill legal obligations. You may contact us at help.pro@izettle.com to withdraw your consent.
 - 3.2. You may also have the right to ask us to rectify, block, complete, erase, restrict and object to the processing of data which relates to you and to request an explanation about the processing by contacting help.pro@izettle.com
 - 3.3. You have the right to make a subject access request about the personal data that we process about you. If you wish to access your personal data you can either send us a written request signed by you and post it to the following address Intelligent Point of Sale Limited of Mainpoint, 102 Westport, Edinburgh, EH3 9DN or contact us at help.pro@izettle.com and provide sufficient information to enable you and your data to be identified.
- 4. **Storage of your information**
 - 4.1. Your personal information is kept private and stored securely until a time it is no longer required or has no use, as detailed in the Data Protection Act 1998 or any applicable data protection law that becomes applicable to the processing of personal data under this policy.
 - 4.2. The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will enter into necessary agreements with processors outside the EEA to ensure that your data is treated securely and in accordance with this privacy policy and applicable data protection law.
 - 4.3. All information you provide to us is stored on our secure servers. Any payment transactions will be encrypted. Unfortunately, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data

transmitted to our Site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

- 4.4. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our Site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.
5. **Cookies** - Our Site uses cookies to distinguish you from other users of our Site. This helps us to provide you with a good experience when you browse our website and also allows us to improve our Site. For detailed information on the cookies we use and the purposes for which we use them see our [Cookie policy](#).
6. **External links** - Our service may contain links to and from external websites. Although our service only looks to include quality, safe and relevant external links users should always adopt a policy of caution before clicking any external web links mentioned throughout our service. Some links are links to websites operated by our advertising partners. Clicking on any such adverts will send you to the linked website through a referral program which may use cookies and which will track the number of referrals sent from using our service. Users should therefore note that they click on sponsored external links at their own risk and that we cannot be held liable for any damages or implications caused by visiting any external links mentioned.
7. **Social media platforms** - Any communication, engagement and actions made by you through external social media platforms on which We participate are subject to the terms and conditions and privacy policies of those social media platforms. Users are advised to use social media platforms wisely and with due care and caution in regard to their own privacy and personal details. We will never ask for personal or sensitive information through social media platforms and we encourage users wishing to discuss sensitive details to contact us through primary communication channels such as by telephone or email. Our service may use social sharing buttons which helps share content directly from websites to a social media platform. Users are advised before using such social sharing buttons that they do so at their own discretion. Users should be aware that the social media platform may track and save your request to share a website through your social media platform account.
8. **Changes to our privacy policy** - Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.
9. **Contact** - Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to help.pro@izettle.com.
10. **Voluntary provision of personal data** - The provision of personal information in connection with the use of our services is voluntary, unless required for us to be able to fulfill our legal obligations under applicable law.
11. **Right to make a complaint to supervisory authority** - In the EEA, you may also make a complaint to the relevant supervisory body or seek a remedy through the courts if you believe your rights have been breached. There are exceptions to these rights so access may be denied, for example where we are legally prevented from making a disclosure.